



Resources and Referral List (updated Nov 2006)

Abuse

Philadelphia Domestic Violence Hotline

866-723-3014

Contact hotline for information about emergency shelter, transitional housing legal representation and other services

Women Against Abuse

PO Box 13758

Philadelphia, PA 19101

215-386-7777

Hotline: 1-866-723-3414 *(24-Hours)*

www.womenagainstabuse.org

Provides support for abused women including housing, employment, legal services, shelter and counseling

Women Organized Against Rape (WOAR)

1233 Locust St., Suite 202

Philadelphia, PA 19107

Office: 215-985-3315

Hotline: 215-985-3333 *(24-Hour)*

Office Hours: M-F 9am – 5pm

www.woar.org

WOAR offers, supportive services for individuals and groups, court accompaniment, and emergency room support at Thomas Jefferson and Episcopal hospitals. Women, men, and children are all welcome.

Woman in Transition

21 South 12th Street, 6th floor

Philadelphia, PA 19107

Hotline: 215-751-1111 *(24-Hour)*

Office: 215-564-5301

Hours: M – F 9am – 5pm

Provides referrals, information and supportive services to woman who are suffering from abuse

National Domestic Violence Hotline

800-799-7233

Hotline offers crisis intervention, safety planning, information about domestic violence and referrals to local service providers

Dental

Community College of Philadelphia

1700 Spring Garden Street

Philadelphia, PA 19130

215-751-8625

Hours: M - F 8:00am -5:30pm

FREE cleanings offered to the public during fall and spring semesters.

Fairmount Health Center

1412 Fairmount Ave.

Philadelphia, PA 19130

215-684-5349

Walk-in Hours: M – F 8am and 2pm **only**

Office Hours for Appointments: M – F 8:30am – 3:30pm

Services are offered for basic dental work and removals. There is a sliding fee scale with \$20 minimum if you do not have insurance. Please call for more information

Drop-in/Day Centers

North Philadelphia Consumer Center (Do Drop-In)

2221 North Broad Street, 4th Floor

(18+)

Philadelphia, PA 19132

215-236-7675

Walk-in hours: Wednesday– Sunday 10am - 6pm

Offers showers, snacks, clothes, group activities, and supportive services to persons over 18 with mental health diagnosis. Call for other locations throughout Philadelphia

New Life Consumer Center (18+)

3119 Spring Garden Street

Philadelphia, PA 19104

215-243-0550

Walk-in hours: Tues – Sat 12pm –8pm

Offers support groups, snacks, showers, and laundry, assistance with resumes and job searching, mental health case management. Please contact center for information about date and times when services are offered

Prevention Point (18+)

166 West Lehigh Ave.

Philadelphia, PA 19133

Drop-in Hours: 11am – 3pm M - F

Offers food, clothes, support groups, legal assistance, clinic HIV testing, safe sex supplies, referrals

The Attic (Ages 13 – 23)

255 S 16th St,

Philadelphia, 19102

(215) 545-4331

Walk-in Hours: M-Tues. 11am-7pm, Wed.-Fri. 1pm-8:30pm

www.atticyouthcenter.org

Offers services and support for gay, lesbian, transgender, bi-sexual, and questioning youth. Services include drop-in center, groups, referrals, social activities, HIV testing and a safe environment

TIP (Trans-Health Information Project)

1201 Locust St.

Philadelphia, PA 19107

215-985-3382 (Ask for Shiela, Anne, or Lonnie)

Drop-in Hours: Tues 7pm- 11pm

www.preventionpointphilly.org/services/services-trans.html

TIP is an HIV prevention and health education project for the transgender community. Provides weekly peer social support, referrals, and skills building workshops

Covenant House Drop-in (under 21)

2625 Lehigh Ave.
Philadelphia, PA
215-739-2414
267-235-4239(Kara riley)

Drop-in hours: Tues., Wed., and Thurs. 12pm – 7pm
Community services center for youth under 21 offering food, showers, clothing, and supportive services

Philadelphia Committee to End Homelessness (18+)

802 North Broad Street
Philadelphia, PA 15010
215-232-2300

Office Hours: Mon-Fri 9am-2:30 pm
Provides phone usage, mailing address, peer counseling, ID, birth certificate and other services. Also offers showers and clothing for men only.

St. Johns Hospice (services for men) (18+)

1221 Race Street
Philadelphia PA
215-563-7763

*Office Hours: Mon-Fri- services begin at 7:00am and operate on first come first serve basis
Center offers clothing, showers, case management, and mailing address.
Lunch served between 12:00pm-1:00pm*

Mercy Hospice (services for women) (18+)

334 South 13th Street
Philadelphia PA
215-545-5153

Office Hours: Mon-Fri 11:00-12:30
Offers showers, phone services, case management and referrals. Mercy Hospice also offers a free alcohol recovery program. For additional details about services, call center.

Drug and Alcohol

Prevention Point Philadelphia

166 W. Lehigh Ave.
Philadelphia, PA 19133
215-634-5272

Office Hours: M – F 9 -5
www.preventionpointphilly.org

Offers syringe exchange, Streetside Health Project, legal assistance, harm-reduction drop-in, Trans-Health Project, HIV prevention and supportive services for active drug users

North East Treatment Center (NET)

499 North 5th St.
Philadelphia, PA 19123 Suite A
215-451-7000

Office Hours: M – F 9am - 5pm
www.net-centers.org
Offers outpatient services, methadone maintenance programs, support groups, foster care, psychiatric services

Food

Hunger Hotline

1-800-366-3997

Hotline Hours: M- F 8:30am – 4:30pm

www.pahunger.org

Hotline provides over the phone referrals for free food boxes, hot meals, and other food resources throughout Philadelphia.

Food Stamps Hotline

215-430-0556

Hotline Hours: M – F 9am – 4:30pm

www.hungercoalition.org

Provides over the phone support, information, and resources regarding food stamps

Meals

Women, Men & Families

Chosen 300 Outreach Center

1116 Spring Garden Street
Philadelphia PA

Hours: Mon and Wed doors open at 6pm
Sat. doors open at 5pm

Newman Center

38th & Chestnut Streets
Philadelphia, PA 19104

Office Hours: Mon-Fri doors open at 5pm

St. Mark's Church

1625 Locust Street
Philadelphia, PA 19102

Hours: Sat. 7:30am-9am

Helping Hands

6th and Green Street
Philadelphia, PA 19102

Hours: Sun. doors open at 12pm

St. John's Hospice (for men only)

1221 Race Street
Philadelphia, PA 19107

Office Hours: M-F 11:30am-1pm

Mercy Hospice (for women and children only)

334 South 13th Street
Philadelphia PA, 19107

Office Hours: Mon-Fri 11am (women w/ children)
Mon-Fri 12-12:45 pm (single women)

HIV/AIDS

ACCO Hotline

1-800-985-2437

Hotline Hours: M – F 8am – 6pm

Offers information, support, and referrals regarding HIV and AIDS services and prevention

State AIDS Factline

1-800-662-6080

Hotline Hours: Monday - Thursday 8:30am – 7:30pm,

Friday 8:30am – 5pm, Sat 9am – 1pm

HIV information, advocacy and statewide referrals

Sexual Health

CHOICE Hotline

Phone: 1-800-848-3367

Hotline Hours: M - Thurs. 8:30am - 4:30pm, Fri. 8:30 – 5pm,

Sat 9am – 1pm

www.choiceteens.org

www.choice-phila.org

Provides referrals and resources regarding reproductive and sexual health

Jobs

Career Link (18+)

990 Spring Garden St.

Philadelphia, PA 19123

Hotline: 215-557-2625

Hotline Hours: 8am - 4:30pm

www.pacareerlink.state.pa.us

Assists with building resumes, accessing labor market information, offers workshops, and information about financial aid and training. Career Link has various locations throughout the city call hotline for details.

Philadelphia Unemployment Project (18+)

1201 Chestnut Street

7th floor, Room #702

Philadelphia, PA 19107

215-557-0822

Office Hours: M – F 9am – 5pm

www.philaup.org

Assists with unemployment compensation, job searching, resume writing. Call to schedule appointment.

Youth Network (14 – 24)

714 Market Street

Philadelphia, PA 19106

267-502-3800

Office Hours: M – F 9am - 5pm

www.pyninc.org

Assist with job readiness, placement, and training needs. Connects youth with various organizations such as E3 Centers, Achieving Independence and Work Ready

Bilingual Resources

Congreso

216 West Summerset St.

Philadelphia, PA 19133

215-763-8870

Office Hours: M-F 8:30 – 5pm

www.congreso.net

Offers comprehensive bilingual supportive services including support groups, assistance with jobs, drug and alcohol, youth center, summer camp, housing, case management, and parenting support

Bilingual Domestic Violence Project

Hotline: 1-866-723-3014 *(24-Hour)*

Provides confidential assistance and phone referrals for domestic abuse

Legal

Aids Law Project

1211 Chestnut St. Suite# 600

Philadelphia, PA 19107

215-587-9377

Intake Hours: 9:30am - 1pm *(by phone or in person)*

Office Hour: M – F 9am - 5pm

www.aidslawpa.org

Offers a variety of supportive legal services to individuals living with HIV/AIDS. They do NOT handle criminal or traffic court matters

Community Legal Services

1424 Chestnut St.

Philadelphia, PA 19102

215-981-3700

Intake Hours: M – F 9am - Noon

www.clsphila.org

Offers legal assistance with issues such as public housing, private landlords, SSI, DHS issues, employment

Philadelphia legal Assistance

42 South 15th Street, 5th Floor

Philadelphia, PA 19102

215-981-3800

Office hours: M – F 9am- 5pm

Walk-in Intake: Monday and Wednesday 9am – 11:30am

Telephone intake: Tuesday and Thursday 9:30am - noon

www.philalegal.org

Aims to help low-income residents of Philadelphia with legal assistance by supplying guidance and representation in civil matters.

Welfare Law Line

215-227-6485

Assist with questions regarding Medicaid, food stamps, Welfare, and SSI. Leave message on answering service and your call will be returned

Women's Law Project

Hotline: 215-928-9801

Hotline Hours: M – F 9am - 5pm

www.womenslawproject.org

Telephone counseling services assisting primarily with family law issues such as domestic violence, child support, custody, and divorce

Medical Care

Health Center District #1

1400 Lombard St.

Philadelphia, PA 19146

215-685-6570

Walk-in Hours: M - F 7:45am – 4:15pm

**Monday and Wednesday first 10 people at 4:30pm only*

It is advised that you arrive at the clinic as early as possible in order to be seen that day. There are Health Centers located throughout Philadelphia. Please call to find the one closest to you.

Mary Howard Heath Clinic(18 +)

125 South 9th Street *(door on Sansom)*

Philadelphia, PA 19107

Walk-in Hours:

Medical Services: Monday-Thursday arrive at 12:30pm sharp!
(first come first serve)

Psychological Services: Tuesday arrive at 12:30pm sharp!

215-592-4500

Provides general medical services for persons 18 and older who are homeless, living in a shelter, or resident in a rehabilitation facility. Also offers social work services. Appointments can also be made Monday-Thursday between 8:30 and 3:30. No medical insurance necessary.

The Mazzoni Center

1201 Chestnut St.

Philadelphia, PA 19107

215-563-0663

www.mazzonicenter.org

Office Hours: M-F 9-5

Offers health care for the LGBT Community including: Primary health services, HIV testing, behavioral health services, prevention case management, case management and HIV care services, support groups and therapy. All Medical insurances are accepted and sliding scale fee is offered for those without insurance. No one is turned away.

Shelters

The following locations provide overnight shelter to homeless Philadelphians.

Men

Ridge Ave Center *(24-hour reception)*

1360 Ridge Ave.

Philadelphia, PA 19123

215-236-0909

Sunday Breakfast *(men only, 18 +)*

302 North 13th St.

Philadelphia, PA 19107

215-922-6400

Intake Hours: Mon-Sun 6:30am-7:30 pm

www.sundaybreakfast.org

Beds are offered on a first come first serve basis. Other services include recovery and discipleship program, counseling, job search help and GED programs.

Woman and Families

Office of Emergency Shelter & Services

Reception Hours: M – F 8am-4pm

141 North Juniper St.

Philadelphia, PA 191

215-686-7150

www.phila.gov/oess

Salvation Army Eliza Shirley House

Reception Times: Nights and Weekends

1320 Arch St.

Philadelphia, PA 19107

215-568-5111

www.salvationarmyphiladelphia.org

Outreach Coordination Center (OCC)

Project Home

1515 Fairmount Ave.

Philadelphia, PA 19130

215-232-1984 *(24 hours hotline)*

www.projecthome.org

Provides assistance and resources for homeless Philadelphians including a mobile unit

Covenant House *(under 21)*

Office: 215-923-8350

Hotline: 1-800-999-9999 *(24 Hours Services)*

31 East Armat St.

Philadelphia, PA 19144

www.covenanthousepa.org

Offers shelter, education, vocation assistance, and legal help

People Emergency Shelter *(woman)*

3902 Spring Garden St.

Philadelphia, PA 19104

Hotline: 215-382-7523

Hotline Hours: *24-hours phone services*

www.pec-cares.org

Provides Shelter, counseling, job assistance, food cupboard, aids with transitional housing for residence

Transportation Assistance

Travelers Aid Philadelphia (18 +)

1201 Chestnut St. 7th Floor

Philadelphia, PA 19107

Office Hours: 8:30am – 5pm (closed daily 12:30pm – 1:30pm)

215-523-7580

www.taphilly.org

Offers emergency transportation services for non-Philadelphia residents, free community voicemail for residents and non-residents

Mental Health/Crisis Centers

Mental Health Delegates

Hotline: 215-685-6440

Hotline Hours: *24 hours hotline*

Offer support for mental health crisis and mobile unit if necessary

Hall Mercer CRC

245 South 8th St. (between Locust and Spruce)

Philadelphia, PA 19107

215-829-5433

Walk-in Hours: *24 hours walk-in*

Provides walk-in assistance for mental health crisis. There are other CRC Center throughout the city: call for other locations.

Mercy Hospital of Philadelphia CRC (18+)

501 South 54th Street

Philadelphia PA, 19143

215-748-9525

Walk-in Hours: *24 hours walk-in*

Referral Guides & Hotlines

The following hotlines and websites provide referrals to social service programs throughout Philadelphia.

First call for Help

215-568-3750

Philly S.O.S.

www.phillysos.org

Philadelphia Community Services for Children and adolescents

<http://www.pino.fpa.org/guide/ten.html>